Lean Six Sigma Silver Belt
Applications Expert

The Lean Six Sigma Applications Expert course is an exciting new addition to the Lean Six Sigma (LSS) curriculum. This program is focused on learning how to maximize the potential of the Sterling Management System through the application of Lean Six Sigma tools and Sterling concepts.

The following concepts and skills are learned and applied in this full day program:

- Understand the core concepts of the Lean Six Sigma and Sterling Management systems.
- Understand the importance of documenting processes and standardizing work.
- Learn how ongoing process improvement drives organizational capability and results as measured by Sterling examiners.
- Learn how to evaluate the effectiveness of education and training programs.
- Understand how processes can be integrated to maximize capacity and capability.
- Learn a systematic approach for innovation and how organizations can make innovation a core competency.

Notes: *The classes required to earn this certificate are: Six Sigma Yellow Belt, Criteria 101, Criteria 102, and Criteria 103. All classes must be taken within a twelve month period.*

98.8% Participant Satisfaction

"Through the rigorous Sterling process, Quest Diagnostics has demonstrated that our Six Sigma, Lean and other continuous improvement methodologies have enhanced the quality, efficiency and reliability of testing we do on approximately 20,000 patient specimens in South Florida each day. These efforts are successfully putting the patient first, generating a patient satisfaction rating of 97 percent. This is just one of the several indicators, revealed through the Sterling assessment, that our operations in South Florida are generating competitive advantage and a favorable experience for patients."
Jim Panzer, Managing Director South Florida
Quest Diagnostics Incorporated

CONTACT US AT (850) 922-5316 OR REGISTRATION@FLORIDASTERLING.COM FOR MORE INFORMATION.