



# #We Are Sterling

Elevating organizational performance excellence.

## Sterling Conference Testimonials

**The 2017 Sterling Conference was rated at 98 % overall satisfaction by attendees. Workshop sessions were rated at 4.6 out of 5 for three straight years. Finally, 100 % of the attendees said they found at least one best practice/tool to immediately implement.**

I had a great time of connecting, learning, collaborating, and serving at the Florida Sterling Conference. The quality of presenters and unique opportunity to interact with high performing leaders who are process improvement driven, systems thinkers has elevated my personal capacity for leading. I look forward to tonight's awards banquet where our own Walton County Tax Collector team will be honored as a Governor's Sterling Award Recipient. I am more excited about the opportunity this recognition provides to expand our influence and tell our journey to excellence story, in hopes of serving other organizations in their efforts improve services and operating methods. You guys are leading a great effort!

***Cory Godwin, Chief Deputy Tax Collector, Walton County Tax Collector***

The Sterling Conference was one of the best conferences I have attended—the speakers, presenters, written materials, and networking opportunities provided me and my staff with great insight, guidance and tools as we continue on our Sterling journey. I left the conference excited to implement much of what I learned, better equipped to measure our successes and to use data, and ready to achieve breakthrough performance.

***Craig Latimer, Supervisor of Elections, Hillsborough County Office of the Supervisor of Elections***

The Sterling Conference was terrific in that the people attending were very eager and well informed. The Leadership MBA lite events and training sessions were executed professionally and contained current and informative data. Having specific tracks in the training not only added structure to the event but their sequencing allowed for each session to build on the one before. The interaction between the presenter and the attendees added that “live” aspect of real business challenges that we all face. I give this event the full two thumbs up!

***David K. Oakhill, Senior Director, Procurement Services, Orange County Public Schools***

Attending the Florida Sterling Conference was a privilege. The speakers were excellent, engaging and very informative. As a first time attendee I was educated, captivated, amused, challenged, intimidated, humbled and above all inspired to continue the quality journey both professionally and personally.

***Catia Rodriquez, Executive Assistant, City of Coral Springs***

The Florida Sterling Council Annual Conference was an enlightening conference for me and my team. The Conference presentations addressed how organizations can strategically make improvements that generate better operations, customer value, and overall results.

***John Cooper, Chief Executive Officer, Kids Central, Inc.***