



#We Are Sterling

Elevating organizational performance excellence.

Lean Six Sigma White Belt Training

The Lean Six Sigma White Belt course is The Florida Sterling Council's most popular program for involving and empowering the entire workforce in process improvement and analytical thinking. This is a must for organizations who are committed to engaging their workforce in the actual improvement and work of the organization.

The following concepts will be discussed and applied in this HALF-DAY program:

- **Demonstrating a fundamental working knowledge of Lean Six Sigma**
- **Understanding the financial impacts of poor process performance**
- **Identifying a structured approach for improving any outcome and process**

Module 1: Process Management

- a) Describing a Process and Developing Process Measures
- b) Applying Concepts to Your Process

Module 2: Lean Overview & Key Tool

- a) Identifying the 8 Wastes
- b) Applying 8 Wastes to Your Process

Module 3: Key Analytical Tools

- a) Using Line Graphs and Pareto Charts
- b) Applying a Line Graph and a Pareto Chart Using Sample Data

Module 4: Cost of Poor Quality (COPQ)

- a) Discussing the 3 Types of COPQ
- b) Determining the Types of COPQ in Your Process

Note: There are no pre-requisites for this course. Courses are offered in open regional settings and in closed formats for large groups at the client's location. Training includes manual and access to the ets Resource Library of digital forms.

Training: \$175.00 per person

98.6% Participant Satisfaction and 100% Completion Rate

"Six sigma training provided through the Florida Sterling Council and ETS, Inc. has prepared our Kids Central team to effectively use data to inform and guide system-wide improvements. These tools and techniques allow us to generate the strongest return on our investment in services which is reinvested to better serve children and families across West Central Florida."

John Cooper, CEO, Kids Central, Inc., 2015 GSA Recipient

"The Lean Six Sigma White Belt course has helped us fully implement critical thinking and reduce inefficiencies as we grow and better serve our patients." A. B. Hall, Chief Operating Officer, Community Health of South Florida, Inc. 2016 Sterling Award Recipient

Register now by visiting FloridaSterling.com or by calling 850-922-5316

